

ABSTRACT OF THE DISCLOSURE

A personal computer having a speech recognition board and speech synthesis board are connected to a key service unit via a control information communication path and media information communication path. Upon
5 executing an exchange service, it is checked if that exchange service uses media information. When the service uses media information, up and down channels are set on the media information communication path,
10 and voice guidance and a voice dial signal for voice dialing are transferred via these channels, thus making the personal computer execute speech recognition required for voice dialing and a search process of a
15 callee telephone number on the basis of the recognition result.